



A MESSAGE FROM THE  
LANGLEY CITY

# CRIME PREVENTION COMMITTEE

## How to Discourage Mail Theft over the Holidays

Mail theft has increased more and more with the use of delivery services. Packages are often stolen directly from your door, however, letter mail is also targeted for ID theft.

### How to discourage letter mail and ID theft?

1. Collect your mail daily from the mailbox.
2. If you are away, use the “Hold Mail” service to suspend delivery until you return.
3. When you Move: File a “change of address” with Canada Post.
4. Shred Documents that contain personal or financial data as well as credit card offers and statements.
5. Deposit mail or gifts at the post office directly, and in street mailboxes as close to the pickup time as possible.

### How to discourage package theft?

1. The number one way to prevent package theft is to have them shipped to a place that's occupied. Where someone is available to receive it.
2. FedEx and Purolator both recommend having packages set to be picked up at retail courier locations instead of home delivery.
3. Use Amazon Lockers if they are available in your area.
4. Require signatures for delivery if possible.
5. Install security cameras, video doorbells, and monitoring signage at your front door.